



Terms and Conditions

Effective Date: 01 / 01 / 2024

Introduction

Welcome to Enhanced-Rider.com.

These Terms and Conditions ("Terms") govern your access to and use of our website and services. By booking or participating in our DVSA Enhanced Rider Scheme course, you agree to be bound by these Terms. If you do not agree with any part of these Terms, please do not use our services.

1. Definitions

- "Company," "we," "our," or "us" refers to Enhanced-Rider.com.
- "You" or "your" refers to the individual accessing or using our services.
- "Course" refers to the DVSA Enhanced Rider Scheme training provided by Enhanced-Rider.com.
- "Instructor" refers to the qualified trainers conducting the Course.

2. Eligibility

Participants must:

- Be at least 16 years old.
- Hold a valid UK motorcycle license.
- Have adequate insurance for their motorcycle.
- Ensure their motorcycle is roadworthy and complies with UK road traffic laws.
- Adhere to the recommendations within the Highway Code at all times.

3. Booking and Payment

- All bookings must be made through our website or by contacting our customer service facility by completing the Contact page.
- Full payment is required at the time of booking.
- We accept payments via Bank Transfer ideally.

4. Cancellations and Refunds

- Cancellations made more than 14 days before the Course date will receive a full refund.
- Cancellations made between 7 and 14 days before the Course date will receive a 50% refund.
- No refunds will be given for cancellations made less than 7 days before the Course date.
- We reserve the right to cancel or reschedule Courses due to unforeseen circumstances. In such cases, you will be offered an alternative date or a full refund.
- Due to the nature of the training we may agree to reschedule if the weather is unsuitable, this does not include the possibility of light rain.

5. Health and Safety

- You must be in good health and physically fit to participate in the Course.

- You must be able to read a road legal number plate from 20 meters distance, with corrective glasses or contact lenses if required.
- You must have an adequate field of vision. This is at least 120 degrees, with at least 50 degrees to the left and right and 20 degrees above and below the centre line of sight.
- You must inform the Instructor of any medical conditions that may affect your ability to participate or restrict your safe riding time.
- Appropriate riding gear, including a road legal helmet, gloves, jacket, trousers, and boots, must be worn at all times during the Course.
- You will be provided with an Intercom and you must be in communication with an Instructor at all times.

6. Liability

- We are not liable for any injury, loss, or damage suffered by you during the Course unless caused by our negligence.
- You are responsible for your own safety and the safety of others while participating in the Course.
- You must comply with all instructions given by the Instructor and adhere to traffic laws and the recommendations within the Highway Code.

7. Intellectual Property

- All content provided on the Enhanced-Rider.com website and during the Course, including materials, graphics, logos, and text, is the intellectual property of Enhanced-Rider.com and may not be used without our prior written permission.

8. Privacy

- We are committed to protecting your privacy.
- Please review our Privacy Policy for information on how we collect, use, and disclose your personal data.

9. Changes to Terms

- We reserve the right to update or modify these Terms at any time. Any changes will be posted on our website and will become effective immediately.

10. Governing Law

- These Terms are governed by and construed in accordance with the laws of England and Wales. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Contact Information

If you have any questions or concerns about these Terms, please contact us at:

Enhanced-Rider.com
Email: info@enhanced-rider.com
Phone: 07751 421 383

By booking and participating in our Course, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.